**Place-Based Health Planning**

**Co-design workshop learning objectives and key questions**

Expected Outcome: Prioritised action and implementation plan.

Strategies

* What are some of the things you think might improve health in your community?
* In what ways do you think service delivery could be improved?
* Are there particular groups (people or conditions) that could be targeted?
* What do you think the community could do to help?
* Given some issues are bigger than what our project can tackle – what work-arounds might be appropriate For example, how can we improve data access/sharing and workability of the service model?

Strategies/ideas that have worked in other settings

* What actions could feasibly be implemented through this project?
* What do you think the outcome of the strategy would be?
* What would be needed to make this work?
* Who would we need to work with to make this work?

Coordination & Planning:

* Are there opportunities for better coordination and planning?
* What actions could feasibly be implemented through this project?
* How can the community use the information for advocacy?

**Workshop 2: Exploring key priorities and models of care** (2 hrs)

* To discuss gaps and barriers
* To explore new or modified models of health care delivery
* To prioritise areas for early action

Governance:

* What are the key health workforce requirements to deliver the new/enhanced services? Is AHPRA registration required (for health professionals), or are there other workforce regulations related to scope of duty e.g. Disability services
* Is the priority service/gap mentioned/referenced in the HHS service agreement or regional, state, or national health strategies/plans (Queensland Health, PHN, ACCHO, community services sectors)

Finance:

* What funding streams – permanent, project – currently support services in this area
* Are there any un-tapped funding streams?
* What barriers to moving from project to ongoing funding might exist?

Health workforce:

* How do broader recruitment and retention challenges for health workforce in the region affect each particular priority or gap?
* What are the management implications of any service model change – specifically:
  + New referral models that require information sharing across services need development of protocols that enable frontline workers to share info
  + New service models that involve task-sharing/shifting require engaged and supportive leadership that recognises flexible ways of working
* What are the skill sets needed and training implications for any service model change?
* What actions could feasibly be implemented through this project? Who needs to do what?
* What actions are beyond the project scope?

**Workshop 3: Identifying resourcing needs and strategies** (2 hrs)

* To discuss the prioritised actions to determine workforce and skillsets required
* To determine resources/training/funding required to implement actions
* To identify feasible strategies for inclusion in project

**Workshop 1: Community and Service Mapping** (2 hrs)

* To confirm essential basket of services
* Explore the local population and their characteristics
* Identify environmental, social or cultural issues affecting health
* To confirm current services available (current model of service delivery)
* To identify strengths, gaps and barriers

**Workshop 4: Confirming an action plan and evaluation framework**   
(2 hrs)

* To confirm the action plan for the project, including responsible party and timeframes
* To define measures of success

Key Questions

Objectives

Essential basket of services

* What does good health look like for the [XX] community?
* What do you do to look after your/your families’ health?

Population

* What are the characteristics of the local population?
* What are the key health concerns in the community?
* Are there different health needs within the community?

Social / cultural / environmental determinants

* Are there any environmental, social or cultural issues that affect the health of the community? (eg. clean water, waste management, cultural identity, inclusion, infrastructure)

Current health care services incl prevention and health promotion

* Where do you go for your health check-ups?
* Where do you go/what do you do if you have an emergency? After hours?
* What other health care providers are you aware of that service the local community?
* What else is done in the community to promote good health, and by whom? (Eg. sports, gym, walking paths)
* Who delivers what to whom?
* What relationships (formal AND informal) exist between the different providers (if known)?
  + Noting both formal and informal arrangements critical as the latter often represent a ‘template’ for what is most needed
* Are there any shared *systems* (specifically: referral, data-sharing) already between different providers?

Strengths, gaps and barriers

* What are the strengths/gaps/limitations of health services in [XX]? (eg. gaps could be types of services, group needs not being met, cultural appropriateness, accessibility, affordability, quality)
* What are the barriers to good health and wellbeing?

Confirm action plan

* Are the prioritised actions acceptable?
* Who are the key partners responsible for implementing each action?
* What is the best way to communicate these to the broader community?

Evaluation / Monitoring

* What does success look like for the [XX] community?
* How can we measure if these strategies have been successful?
* Who will be responsible for collecting data on these measures?