

Interviewer: I just wonder what advice would you give to nursing students or any students in a health discipline, as well as those who are studying to be carers? What advice would you give them? About [sic] are the important things they need to put into their professional qualities?

Ed: Oh. Some carers relate very well to the person they are caring for. I would say to students. I just found that in my experience with people who are cheerful and happy and enjoying the job and so on. They make a relationship with the person they are caring for. In general terms, it's always going to be nice, nice people know their job, know what they're training for. It's a lot of personality with people.

Interviewer: So, its exceptional qualities, isn't it? The knack of ...

Ed: Yeah. Yes, we're all the same, we're good at something, not others. But the. It's hard, isn't it? You know, people do that same course, say some people I've seen that have been natural at it. But perhaps not so much, for others but that's not their fault. Things that you... I don't think anyone tries to be nasty.

Interviewer: No, I think there are skills that people do learn. Yes, it's not all just natural ability.

Ed: No, I guess you're right, there are skills that they've learnt from you and other people.